



KNOWLEDGEABLE INNOVATIVE ESTABLISHED

Hello,

Flex-Plan Services is excited to announce that effective August 1, 2010, Flex-Plan Services will be implementing a new auto adjudication system for the Benny Card™. The new system offers a few upgrades that will be immediately noticeable to you, the participant.

New auto adjudication system enhancement:

- Recurring Expense Tracking – Once a transaction has been marked eligible, future transactions of the same dollar amount at the same merchant will be auto adjudicated. No longer will participants have to notify Flex-Plan of the recurring charges.

Other Notable Changes:

- The emailed statement will no longer come from [retrobenny@flex-plan.com](mailto:retrobenny@flex-plan.com). The emailed statement will come from [benefitcentralcardmanagementsystem@bennycentral.com](mailto:benefitcentralcardmanagementsystem@bennycentral.com).
- This email is a Do Not Reply email.
- Participants should update their spam filters accordingly.
- Statements will be password protected. The password will be the last four digits of the participants Benny Card™.

We anticipate a smooth transition over the next several weeks. If you have any questions regarding the current or upcoming adjudication process please feel free to contact our customer service team at [bennycard@flex-plan.com](mailto:bennycard@flex-plan.com) or toll free 800-669-FLEX (3539).

Thank you,

Flex-Plan Services